

SEAOIL VIP CLUB MEMBERSHIP TERMS AND CONDITIONS

SEAOIL VIP Club Membership

1. The SEAOIL VIP Club ("Program") is a loyalty program of SEAOIL Philippines Inc. ("SEAOIL") which aims to give added Value, Incentives and Privileges to SEAOIL VIP Club Members ("Members") by giving points, discounts, and other benefits.
2. Any person wanting to become a SEAOIL VIP Club Member must accomplish and submit the Application Form. The application shall be processed, and the applicant, if eligible, shall be issued the SEAOIL VIP Card. All questions or disputes regarding the applicant's eligibility for membership will be resolved by SEAOIL, at its sole and absolute discretion.
3. Employees of SEAOIL Philippines Inc. are ineligible to claim or participate in the promo.
4. The SEAOIL VIP Card shall be activated upon application of Applicant.
5. The member can also avail of discounts, added services, and other benefits granted or may be granted in the future under the Program.
6. The Member agrees to receive verbal, written, or electronic communications from SEAOIL.
7. Each Member is obligated to keep his/her personal information file updated and shall report any change in name, address, and other data. Member understands and agrees that SEAOIL shall not be liable for any loss, damage, injury or claim arising from his/her failure to keep updated his/her information or personal data file.
8. SEAOIL reserves the right, at its sole discretion and without prior notice to cancel the Membership of any individual including all awards and privileges that go with the membership, and for any reason SEAOIL deems appropriate. Membership will terminate automatically and all rights and privileges rendered void in case of death of the Member.

Use of the SEAOIL VIP Card

1. The SEAOIL VIP Card is an exclusive property of SEAOIL and must be returned on demand.
2. The use of the SEAOIL VIP Card by the Cardholder shall constitute his acceptance of all Terms and Conditions herein provided and all the amendments thereon ("Terms and Conditions").
3. The SEAOIL VIP Card shall be honored at all participating stations. Members must present their SEAOIL VIP Card prior to making a purchase. No card, no points.
4. Lost, damaged or defective SEAOIL VIP Card must be reported immediately to SEAOIL station personnel for deactivation and replacement of card. Points are not transferrable if card is lost. SEAOIL shall not be liable for the unauthorized redemption of SEAOIL VIP points or any unauthorized use of the SEAOIL VIP Card prior from its receipt of the report.

5. In the event that the SEOIL VIP Card is lost or damaged, SEOIL, at its discretion, may issue a replacement SEOIL VIP Card for a fee or require the Cardholder to re-apply for a new SEOIL VIP Card.
6. SEOIL has the right to monitor all SEOIL VIP Card activity. Membership in the program may be revoked at any time without prior notice should abuse, fraud or a failure to follow the terms and conditions is committed by the Member.

Earning of Points

1. A member automatically becomes a Bronze level member upon registering to the loyalty program. While at the Bronze level, each VIP point is equivalent to 0.33 Pesos. A VIP member is promoted to Silver level once his accumulated SEOIL purchases exceeds two hundred fifty thousand pesos (Php 250,000). While at the Silver level, each VIP point is equivalent to 0.50 Pesos. A VIP member is promoted to Gold level once his accumulated SEOIL purchases exceeds five hundred thousand pesos (Php 500,000). While at the Gold level, each VIP point is equivalent to 1 Peso. Members can cash-in or use their VIP points as payment for fuel and/or lubricants purchases.
2. Cardholder is entitled to earn Points for fuel purchases (Gasoline, Diesel, Kerosene) and/or lubricant products upon presentation of SEOIL VIP Card.
3. Points awarding is subject to a per card limit of P10,000 and 5 transactions per day. SEOIL reserves the right to vary the amount and/or frequency as it deems necessary.
4. Points may only be earned at participating SEOIL stations with operable transaction networks. Cardholders will not be able to earn Points at other non-participating SEOIL stations or at any non-SEOIL stations.
5. Points may be earned for cash and credit transactions, purchase order, and bulk transactions. SEOIL Fleet Card and Gift Cards are not included in the program.
6. One (1) point will be credited to your account for every one hundred pesos (Php 100) that you spend on SEOIL fuels and/or lubricants (Php 100 = 1 point).
7. Points earned by members are non-transferrable and will be credited within 7 working days of his/her corresponding transactions.
8. SEOIL reserves the right to determine the point equivalent of every peso spent by SEOIL VIP Club members.
9. The points reflected in SEOIL's records and the Member's card shall be considered official.
10. It is the responsibility of the Member to keep transaction receipts, which may be required in case of request for points verification by the SEOIL.
11. All VIP Points earned on your VIP Card from January 1 to December 31 are valid for redemption until March the following year. Unredeemed points will be forfeited after.

Redemption of Points

1. For the redemption of SEOIL VIP Card Points, those points reflected in SEOIL records shall be deemed correct and SEOIL has the exclusive right to determine the available amount of points to be redeemed by the Member.

2. No minimum amount is required for redemption. Exchange for cash will only be allowed for redemptions amounting to one hundred Pesos (Php100) and above. All points are valid within their stipulated periods.
3. Rewards, once redeemed, cannot be revoked, exchanged, returned, or refunded. In any and all circumstances, any deduction of Points from the Cardholder's Account shall not be reversed.

Changes to the SEOIL VIP Club Membership

1. SEOIL shall use reasonable endeavors to provide Cardholders with accurate and timely information regarding the SEOIL VIP Club Membership including any changes thereof; however, SEOIL shall not be liable in any way of failure to do so.
2. Cardholder is responsible for remaining knowledgeable of any changes that SEOIL makes to the Program and the Program rules. The most current version of these Program rules will be available on the website www.seoil.com.ph and will supersede all previous versions of these Program rules.

Privacy Policy

1. The Applicant or the Cardholder allows SEOIL to process and use all information provided, including personal information, for any purpose and to share such information to third persons for purposes of the Program.
2. The Cardholder hereby authorizes SEOIL and/or its employees or representatives to hold, make use of, disclose, divulge or reveal any information relating to the Cardholder and the Cardholder's use of the SEOIL VIP Card in such manner and to such extent as SEOIL shall from time to time deem necessary, when it is required by applicable legislation, regulation, government agency or court order.
3. The Applicant or the Cardholder warrants that all information provided are correct and may be relied upon by SEOIL.

Termination

1. SEOIL may, at its sole discretion and for whatever reason, terminate the Program at any time without need of any notice to Cardholder.
2. Any breach of the Terms and Conditions, whether intentional or otherwise, may result in termination of the membership, forfeiture of any benefits, cancellation of SEOIL VIP Card.